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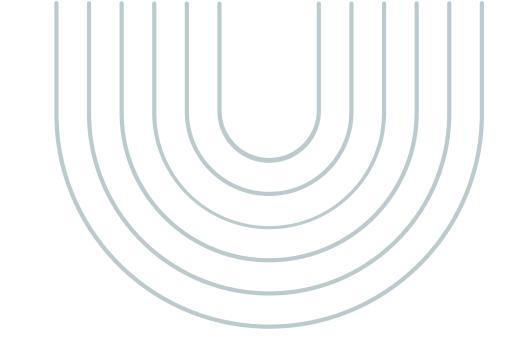


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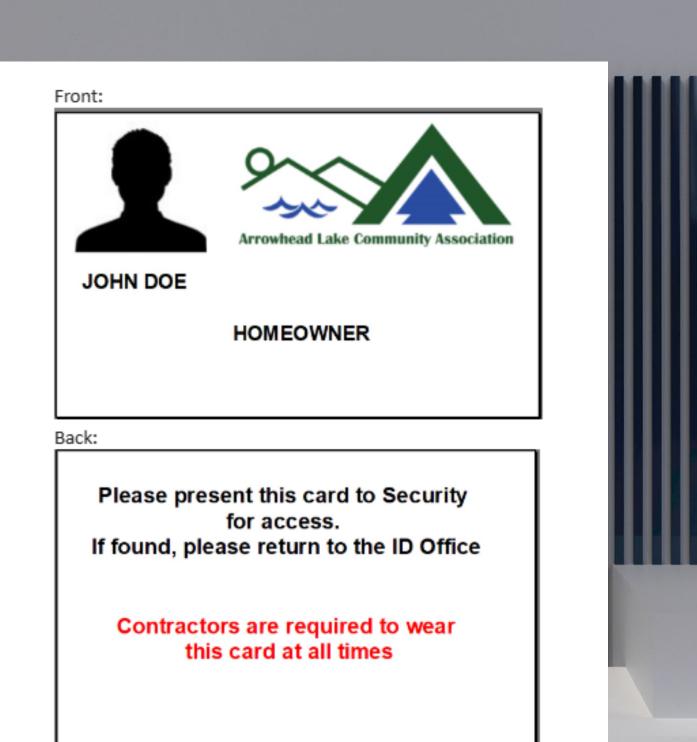


SAY HELLO!

ABDi is the new access control system that will be powering our gates and amenities. Upgrading technology to utilize both access cards and QR codes to streamline access and services.

PHOTO ID'S

With the implementation of a new gate access system, comes new access cards! These upgraded access cards will be Member's new gate card, as well as replace wristbands for amenity access. Cards will be perperson, and must be kept on the Member to present or scan as needed. Photo IDs are non-transferrable.



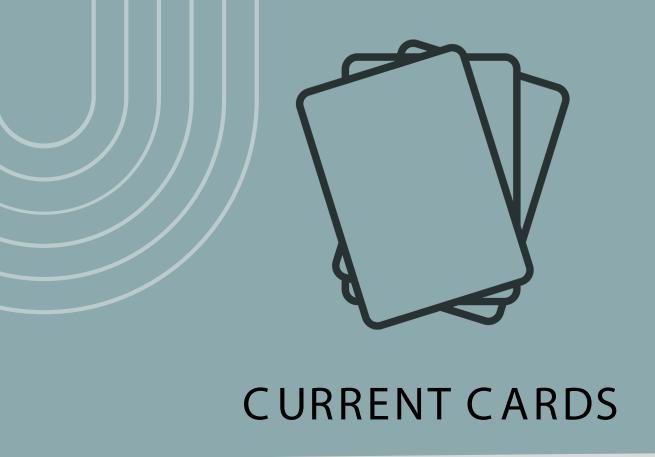
ABOVE: Example of new photo ID access cards.

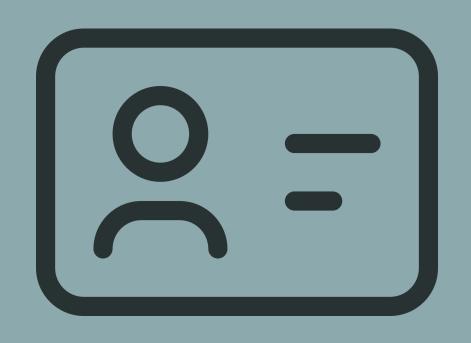
WHO NEEDS A PHOTO?

Currently, gate cards are used as the only access through the gates for everyone.

Once upgraded, Photo ID Access cards will only be issued to:
Owners,
Residents of a Property,
Long Term Tenants,
and Associate Members.







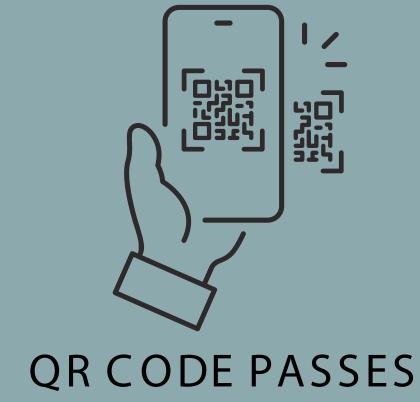


PHOTO ID UPGRADE

Owners

Residents

Guests

Contractors

Associates

Tenants

Owners

Residents

Associates

Tenants

Guests

Contractors

WHO GETS WHAT?

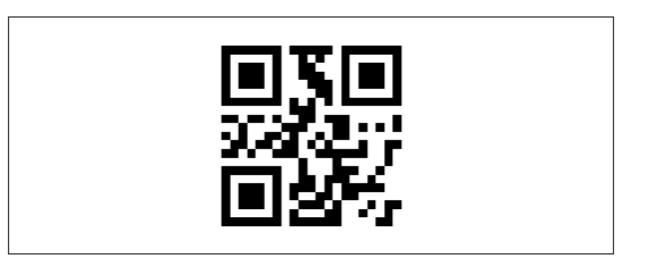
QR CODES

QR codes will be replacing all guest gates cards with ABDi. Owners who log into their Gate Access portal, will be able to register their visitors and send them a QR code. This QR code will be for the guests to use at the gates and all amenities.



Valid From: 3/17/2024 to 3/29/2024

Destination: ALCA Employees



EXAMPLE: QR code able to be sent straight to a guests phone to be scanned for entry.

SCANNING A QR CODE

QR codes will be guests access to gates, pools, lower level, events, beaches and the Lodge.

Can be sent and scanned on a mobile device, or smart watch.

If a smart phone is an available, guests can still check into the Welcome Center for a printed copy.

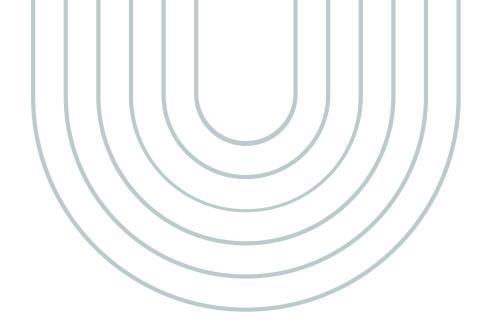
Can only be used and scanned by the registered guest, and can not be double scanned at any facility or gate.



03.

ASSOCIATE MEMBERSHIPS

Annual Membership for family of an owner that provides unlimited access to the property.



AMENITY ACCESS

For Associates to be able to use their photo id card for amenities, there is an annual additional fee.

QR Codes required that count towards the property 6 required without.

PHOTO ID

Associate Members will need to upgrade gate cards to a photo ID. This will grant gate access to the property without needing a guest pass each visit.

Associates would still require separate access to amenities.

04.

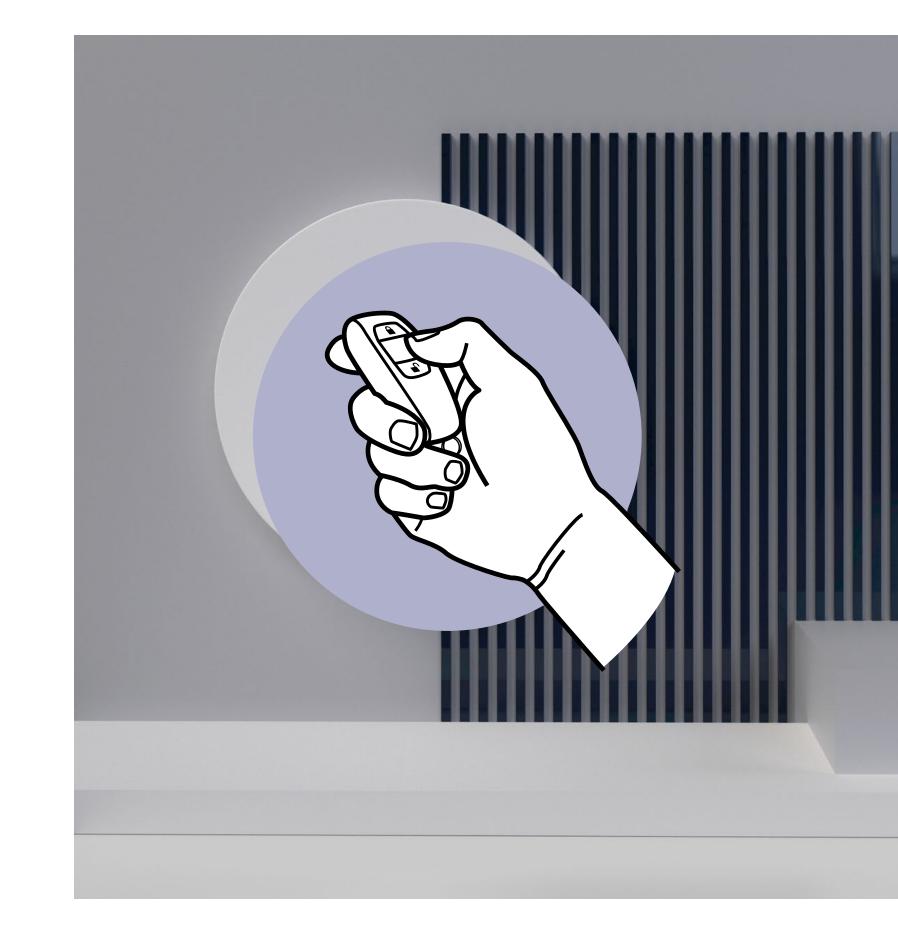
KEY FOBS

Remote fob that can be used for cardless gate access.

KEY FOBS & ABDI

Yes! Key Fobs are not going anywhere with the upgrade to ABDi.

Key Fobs should have uninterrupted access to the gates, however, if your key fob does not work after the switch, please just stop by the Welcome Center. We will update it!



"WHAT ABOUT THE POOLS?"



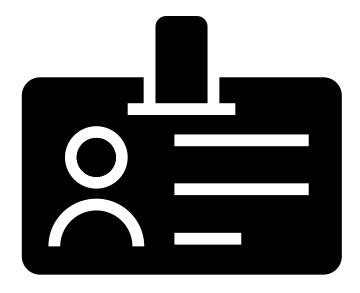
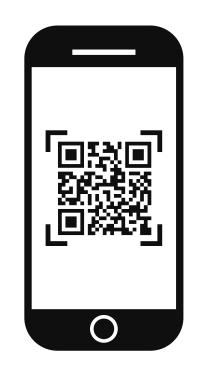


PHOTO ID CARDS

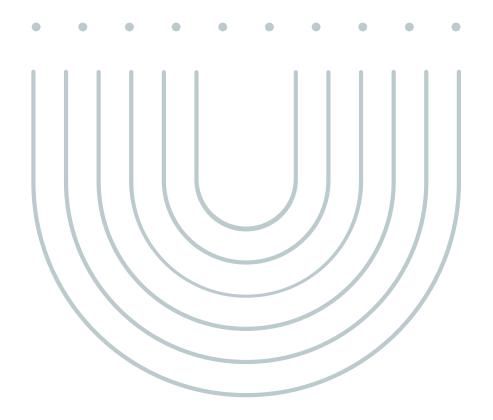
Scanned at all amenities. Must be scanned by the card holder, non-transferrable, and can be scanned for guests 6 and older, if accompanied by holder.



QR CODES

Scanned at amenities for all guests 6 and up, who are not with a member.

Needed for Associate Members who do not have Amenity Access.



AMENITY ACCESS



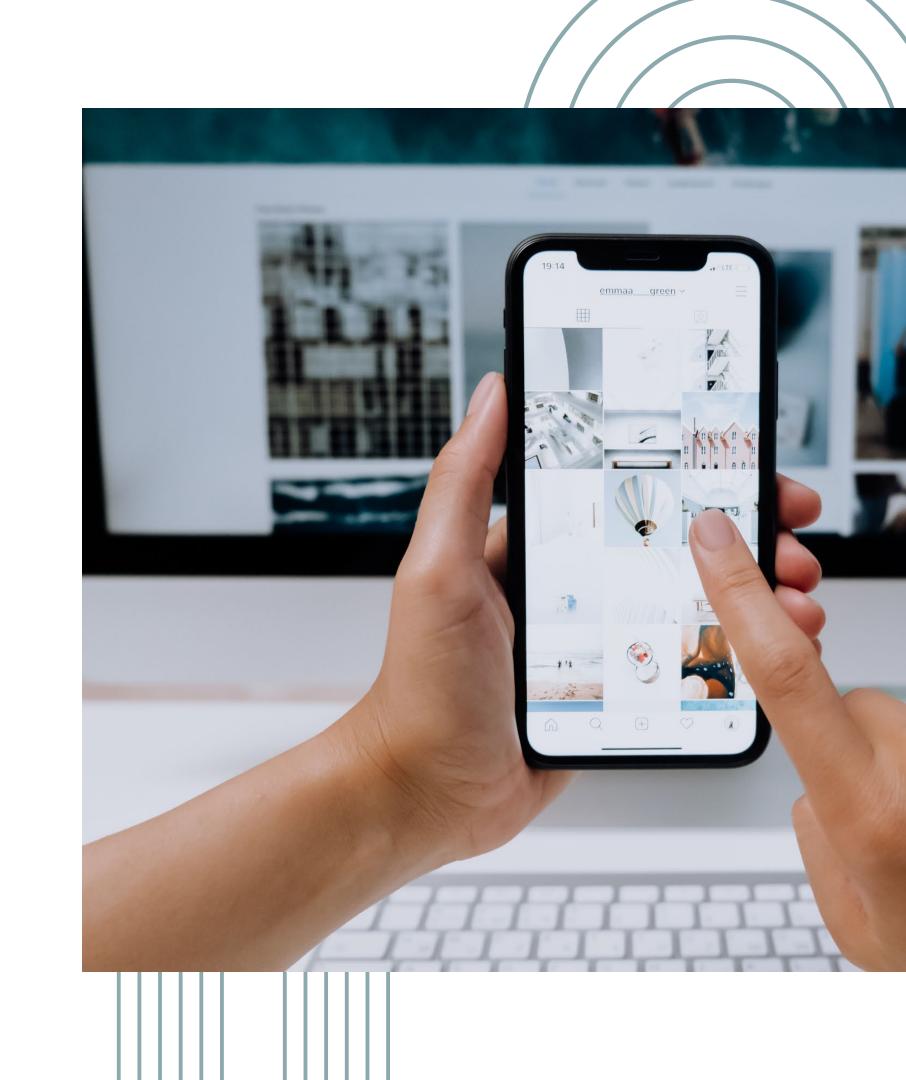
06.

MEMBER GATE ACCESS PORTAL

Online and App based portal for Owners to view account and register guests.

MEMBER PORTAL

Separate from MyALCA, the membership portal for ABDi will give owners access to view the information on file in the office. This will be real-time with our gate software, and guests can be issued a QR that allows them to use it right away from a mobile device.



GATEACCESS.NET

Why use the Member Portal?

Account Overview

Guest Access

Owners can view property information, update contact Register Guests and send QR code straight information, view community information, and more! to their phone to go right to the gate!

Text Alerts Vacation Alerts

FastPass

Guest Arrival

Sign up for Community text alerts.

Notify Public Safety if away from your home.

Send QR code to guests email to use their phone to scan at the gates and amenities.

Sign up to be alerted when your guests go through the gates! Owners can also view a searchable list of guests who have visited.



PHOTOS

Owners, residents and Associates can get photos and their new pass any Saturday or Sunday *am to 4pm.

NOW - MAY 20TH

LIVE

We will be completely switching to the new system Monday may 20th at 8am. New Photo Pass and QR code will be required after this time.

MAY 20TH

UPGRADE

After May 20th, if your Owner or Associate pass has not been upgraded, upon your next arrival, before accessing the gate, you must stop into the Welcome Center.

24/7



http:// Read our FAQ's here!

Have any question?



memberservices@arrowheadlakepa.net